

May 30, 2022

PHILIPPINE STOCK EXCHANGE 6/F PSE Tower 5th Avenue corner 28th Street Bonifacio Global City, Taguig City

Attention: Ms. Alexandra D. Tom Wong

OIC- Disclosure Department

### Gentlemen:

We submit herewith a copy of PLDT Inc.'s Integrated Annual Corporate Governance Report for Year 2021 as filed with the Securities and Exchange Commission (SEC) in compliance with SEC Memorandum Circulars No. 19, Series of 2016, and No. 15, Series of 2017.

This shall also serve as the disclosure letter for the purpose of complying with the PSE Revised Disclosure Rules.

Very truly yours,

Marilyn A. Victorio-Aquino

Corporate Secretary

# **COVER SHEET**

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Principal Office (No./Street/Barangay/City/Town/Province)           Principal Office (No./Street/Barangay/City/Town/Province)           R R A M O N C O J U A N G C O B U I L D I N G           M A K A T I A V E N U E M A K A T I C I T Y           Form Type           Department requiring the report         Secondary License Typ Applicable           C G F D           COMPANY INFORMATION           Company's Email Address         Company's Telephone         Mobile Number
Principal Office (No./Street/Barangay/City/Town/Province)           Principal Office (No./Street/Barangay/City/Town/Province)           R         A         M         O         N         C         O         J         U         A         N         G         C         O         B         U         I         L         D         I         N         G           I         A         V         E         N         U         E         M         A         K         A         T         I         C         I         T         Y         I
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SOURCE DESIGNATION OF STREET S
Annual Meeting Fiscal Year  No. of Stockholders Month/Day Month/Day
11,495 Every 2 <sup>nd</sup> Tuesday December 31
As of April 30, 2022 of June
CONTACT PERSON INFORMATION
CONTACT PERSON INFORMATION  The designated contact person <u>MUST</u> be an Officer of the Corporation
Name of Contact Person Email Address Telephone Mobile Numb
Ma. Magdalene A. Tan matan@pldt.com.ph 88888246
Ma. Magdalene A. Tan matan@pldt.com.ph 88888246
Contact Person's Address  MGO Building, Legaspi cor. Dela Rosa Streets, Makati City

**Note:** In case of death, resignation or cessation of office of the officer designated as contact person, such incident shall be reported to the Commission within thirty (30) calendar days from the occurrence thereof with information and complete contact details of the new contact person designated.



May 30, 2022

SECURITIES & EXCHANGE COMMISSION Ground Floor, Secretariat Building Philippine International Convention Center PICC Complex, Pasay City

Attention: Atty. Rachel Esther J. Gumtang-Remalante

<u>Director – Corporate Governance and Finance Department</u>

#### Gentlemen:

In compliance with SEC Memorandum Circulars No. 19, Series of 2016, and No. 15, Series of 2017, we submit herewith PLDT Inc.'s Integrated Annual Corporate Governance Report for Year 2021.

Very truly yours,

Marilyn A. Victorio-Aquino Corporate Secretary



### **SEC FORM – I-ACGR**

## INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

1.	For the fiscal year ended 31 December 2021	
2.	SEC Identification Number PW-55	3. BIR Tax Identification No. <b>000-488-793</b>
4.	Exact name of issuer as specified in its charter	PLDT Inc.
5.	Republic of the Philippines Province, Country or other jurisdiction of incorporation or organization	6. (SEC Use Only) Industry Classification Code:
7.	Ramon Cojuangco Building, Makati Avenue, M Address of principal office	<b>akati City 1200</b> Postal Code
8.	(632) 88168553 Issuer's telephone number, including area code	

9. **Not Applicable** 

Former name, former address, and former fiscal year, if changed since last report.

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT					
COMPLIANT ADDITIONAL INFORMATION EXPLANATION					
/ NON-					
COMPLIANT					
The Board's Governance Responsibilities					

**Principle 1:** The company should be headed by a competent, working board to foster the long-term success of the corporation, and to sustain its competitiveness and profitability in a manner consistent with its corporate objectives and the long-term best interests of its shareholders and other stakeholders.

#### **Recommendation 1.1** 1. Board is composed of directors with Annual Report 2021 ("Annual Report") Compliant link pp. 4-7, 8-11, 42, 43, 47, 61, 70-73 collective working knowledge, link link link link link link experience or expertise that is Annual Report 2021 on Phil SEC Form 17-A ("Annual Report 17-A") link relevant to the company's pp. 99-103 link industry/sector. PLDT website: Governance Structures> "Our Board of Directors" link link Board Diversity link link **Education and Communication>** 2. Board has an appropriate mix of Compliant CG Enhancement Sessions for competence and expertise. Directors and Officers link link Director Orientation link link Manual on Corporate Governance ("CG Manual") link link Sec. 2.1.3, Annexes A, B, C and D link link link link link (https://pldt.com/docs/defaultsource/corporate-governancefiles/ca-manual-/pldt-manual-oncorporate-governance.pdf#page=4) Compliant 3. Directors remain qualified for their CG Manual, Sec. 2.1.3, Annexes A. B. C and D link link link link link positions individually and Board of Directors Charter ("Board collectively to enable them to fulfill Charter), Sec. 2.2, Annexes A, B, C their roles and responsibilities and and D link link link link (https://pldt.com/docs/defaultrespond to the needs of the source/corporate-governanceorganization. files/committee-charter/board-ofdirectors-charter.pdf#page=1)

		Annual Report, pp. 42-44, 70-73 link link link link Board Diversity Policy, Secs. 2-4 link link (https://pldt.com/docs/default-source/corporate-governance-files/committee-charter/board-of-directors-charter.pdf#page=1)	
Recommendation 1.2			
Board is composed of a majority of non-executive directors.	Compliant	Our Board of Directors link link CG Manual, Sec. 2.1.1(b) link Annual Report, pp. 37-39, 70-73 link link link	
Recommendation 1.3			
Company provides in its Board     Charter and Manual on Corporate     Governance a policy on training of directors.	Compliant	Board Charter, Sec. 5.2 link CG Manual, Sec. 2.1.9 link	
Company has an orientation program for first time directors.	Compliant	Board Charter, Sec. 5.2.a, b, c link CG Manual, Sec. 2.1.9(a) and (b) link Director Orientation link	
Company has relevant annual continuing training for all directors.	Compliant	CG Enhancement Sessions for Directors and Officers link Annual Report, pp. 47, 61 link link	
Recommendation 1.4			
1. Board has a policy on board diversity.	Compliant	Board Diversity Policy link link  The level of Board diversity in terms of gender, age, ethnicity, work experience, professional background and type of directorship is presented in the Annual report.  Annual Report, pp. 42-43, 70-73 link link link	

Optional: Recommendation 1.4			
Company has a policy on and discloses measurable objectives for implementing its board diversity and reports on progress in achieving its objectives.	Compliant	Board Diversity Policy link Annual Report, pp. 42-43 link link  The Board has adopted a Board Diversity Policy and discloses in the Annual Report the level of Board diversity with respect to age, gender, ethnicity, work experience, professional background and type of directorship. The Board evaluates the implementation of the Board Diversity Policy through the annual Board Assessment wherein the Board assesses the effectiveness of its selection process. In the Board Assessment, the directors evaluate on a scale of 0 to 5, 5 being the highest, the process of selection to ensure that all directors meet the qualifications prescribed under the CG Manual, applicable laws and regulations and that there is a mix of knowledge, skills, expertise and experience and balance among independent, non- executive and executive directors. In the Board Assessment conducted in 2021 for the 2020 performance, the rating for this criterion was 4.93 out of 5.0 (or Very Well).	
Recommendation 1.5			
Board is assisted by a Corporate     Secretary.	Compliant	By-Laws, Article II-Sec. 5, Article VI- Sec. 1, Article VIII link link link link (https://cms.pldt.com/drupal/sites/def ault/files/irlandingpdf/PLDT%20Bylaws_	
Corporate Secretary is a separate individual from the Compliance Officer.	Non- compliant	amended%202016.pdf) CG Manual, Sec. 2.5 link Information Statement, pp. 22, 25 link (https://cms.pldt.com/drupal/sites/d efault/files/irshareholdernews/definiti ve-information-statement-with-the- notice-and-agenda-posted-may-9- 2021.pdf)	The Board has the responsibility of selecting and appointing the Corporate Secretary and the Chief Governance Officer, who performs, among other governance functions, compliance functions in coordination with other responsible departments of the Company. In this
Corporate Secretary is not a member of the Board of Directors.	Compliant		regard, the Board considers the qualifications, skills and character needed to perform the functions of said offices and determines who can carry out such functions in the most effective and efficient manner

		Results of the 2021 Annual Stockholders' Meeting ("ASM") and Organizational Meeting, p. 9 link	and serve the best interest of the Company and its stakeholders, as a whole. Such selection and appointment take into account relevant factors, including performance and demonstrated ability and integrity to effectively perform the functions of the office considering other functions concurrently held. In discharging this responsibility, the Board selected and appointed for year 2021 Atty. Ma. Lourdes C. Rausa-Chan, a director, as the Company's Corporate Secretary and Chief
			Governance Officer. The Board's selection and appointment of the Corporate Secretary, as well as the Assistant Corporate Secretary, ensure that the Board is ably assisted in its duties in accordance with Principle 1.
Corporate Secretary attends training/s on corporate governance.	Compliant	Annual Corporate Governance Enhancement Sessions 2021 link link Trainings in 2021 link CG Enhancement Sessions for Directors and Officers link	
Optional: Recommendation 1.5			
Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting.	Compliant	CG Manual, Sec. 2.1.6(a) link  The CG Manual provides that the notice and agenda of each meeting and other relevant meeting materials shall be furnished to the Directors at least five (5) business days prior to such meeting.	
Recommendation 1.6			
Board is assisted by a Compliance     Officer.	Compliant	The Board is assisted by a Chief Governance Officer whose functions include compliance functions in collaboration with other responsible	
Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.	Compliant	departments of the Company to: (i) monitor, review, evaluate and ensure compliance with relevant laws and regulations; (ii) ensure the integrity and accuracy of documentary submissions to regulatory agencies; and (iii) address compliance issues.	
Compliance Officer is not a member of the board.	Compliant	In 2021, our Chief Governance Officer was Atty. Ma. Lourdes C. Rausa-Chan, who had adequate stature and	See Explanation under Recommendation 1.5 (2) and (3). The Board's selection and appointment of the Chief Governance Officer take into account relevant factors, including the ability to effectively and efficiently_perform the responsibilities of the office considering other functions concurrently held.

		authority to effectively perform the functions of the office.  CG Manual, Sec. 2.9 link Information Statement, pp. 22, 25 link Results of 2021 ASM and Organizational Meeting, p. 9 link	The Board's selection and appointment of the Chief Governance Officer, who is assisted by the Corporate Governance Office which consists of at least 1 officer and 4 executives, ensure that the Board is ably assisted in its duties in accordance with Principle 1.
4. Compliance Officer attends training/s on corporate governance.	Compliant	Annual Corporate Governance Enhancement Sessions 2021 link link Trainings in 2021 link CG Enhancement Sessions for Directors and Officers link	

**Principle 2:** The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.

#### CG Manual, Secs. 2.1.5 and 2.1.4 link 1. Directors act on a fully informed Compliant basis, in good faith, with due Board Charter, Sec. 3.1.2, Annex G diligence and care, and in the best link link Annual Report, pp. 41, 42-46 and 4-11 interest of the company. link link link link Minutes of ASM 2021 link link (https://cms.pldt.com/drupal/sites/def ault/files/irshareholdernews/minutesnbsp-of-2021-annual-stockholdersmeeting-%28posted-june-15-2021%29.pdf) **Recommendation 2.2** CG Manual, Sec. 2.1.4(e) link 1. Board oversees the development, Compliant Annual Report, Determination and review and approval of the review of strategic objectives, pp. company's business objectives and 41, 44-46 and 4-11 link link link link strategy. Board Charter, Annex F, Item e link Board Activities>Annual Strategic

Planning Session link

**Recommendation 2.1** 

Board oversees and monitors the implementation of the company's business objectives and strategy.	Compliant	CG Manual, Sec. 2.1.4(h) link Annual Report, Management oversight, pp. 41, 44 link link  The Board reviews the Company's business objectives and strategy at least once each year. link	
Supplement to Recommendation 2.2			
Board has a clearly defined and updated vision, mission and core values.	Compliant	Vision-Mission-Values link Our Corporate Governance Principles/Values link Annual Report, pp. i, 54 link link Code of Business Conduct and Ethics, Principles and Values link link (https://plat.com/docs/default- source/policies/plat-code-of-business- conduct-and-ethics.pdf) CG Manual, Sec. 2.1.4(a) and (e) link The Company's Vision and Mission is reviewed every year and its core values, every 2 years. Annual Report, pp. 41, 53 link link	
2. Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and culture.  Output  Description:	Compliant	The Board reviews and guides corporate strategy, major plans of action, risk management policies and procedures, annual budget and business plans; sets performance objectives; monitors implementation and corporate performance; and oversees major capital expenditures, acquisitions and divestitures.  By-Laws, Sec. Art. V-Secs. 9-11, Art. VI-XII link link CG Manual, Secs. 2-4 link link link Board Charter link Annual Report, pp. 52-60, 61-69 link link	

Recommendation 2.3				
Board is headed by a competent and qualified Chairperson.	Compliant	CG Manual, Sec. 2.3 link Annual Report, pp. 70, 4-11, 42 link link link		
Recommendation 2.4				
1. Board ensures and adopts an effective succession planning program for directors, key officers and management.  1. Board ensures and adopts an effective succession planning program for directors, key officers and management.	Compliant	CG Manual, Secs. 2.1.2 and 2.1.4(i) link link Annual Report, pp. 41, 50, 64 link link link Governance, Nomination and Sustainability Committee Charter, Schedule-Functions and Duties, Item B. 6 link link (https://pldt.com/docs/default- source/corporate-governance- files/committee-charter/gnsc-charter- nov5-2020.pdf#page=1) Executive Compensation Committee Charter, Schedule-Functions and Duties, Item Ill.v link link (https://cms.pldt.com/drupal/sites/def ault/files/corporategovernancedocs/2 022-05/amended-ecc-charter-mar22- 2022.pdf)  The accelerated disruptions driven by technology and market conditions require a new breed of leadership talents and skills. To help ensure the success of the ongoing business transformation of the Company, implementing ongoing succession planning program is one of the key imperatives for PLDT.  The succession planning policy and process focus on identifying and developing talents as future successors to leadership and mission- critical positions, through a clearly		

Board adopts a policy on the retirement for directors and key officers.  2. Board adopts a policy on the retirement for directors and key officers.	Compliant	defined selection criteria and development plan. It aligns the current and future leadership requirements to the business strategies and transformation goals for the whole organization. This includes yearly review of roles and bench of both internal and external talent pools.  With respect to retirement of key officers, the Company has a policy on retirement applicable to all employees, including key officers, which defines the retirement age and the benefits upon retirement. With respect to the retirement of directors, the Company respects the right of the stockholders to nominate and elect directors, regardless of age, based on their assessment of such directors' qualifications, ability to discharge the functions of a director effectively and efficiently, and contribution to the achievement of the corporate objectives and the performance of the Board as a whole.  Annual Report 2021 on Form 20-F ("Annual Report 20-F"), p. 126 link link CG Manual, Sec. 2,1,2, Annexes A to C link link Annual Report, p. 269 link Annual Report 17-A, pp. F-148 link	
Recommendation 2.5			
Board aligns the remuneration of key officers and board members with long-term interests of the company.	Compliant	The Company's Compensation Philosophy (for key officers):  Pay for Position – Incorporates pay for the importance of the position with respect to the internal organization	

	T	T , , , , , , , , , , , , , , , , , , ,	
2. Board adopts a policy specifying	Compliant	and considers the external market	
the relationship between		covering the pay practices of	
·		competitors and other comparator	
remuneration and performance.		companies. Pay for position is defined	
		based on review and updates on	
		external and internal benchmarks.	
		Compensation, Rewards and	
		Performance Management	
		(Compensation) conducts a periodic	
		review of the market for benchmark	
		jobs and updates slotting of positions.	
		Pay for Performance – Incorporates	
		pay for performance focusing on	
		Company, team and individual	
		performance to help achieve business	
		objectives. Pay for performance is	
		compensated through the	
		Performance Bonus/Incentive	
		Program and merit increase for	
		applicable positions.	
		<ul> <li>Pay for Person – Incorporates pay</li> </ul>	
		for competencies and skills of the	
		individuals that are valuable to the	
		Company. Pay for person is guided by	
		the employee's competency pay	
		level.	
		The Board approved the Short-Term	
		Incentive Plan (STIP) and the Long-	
		Term Incentive Plan (the	
		Transformation Incentive Plan or TIP).	
		The STIP is contingent on the	
		achievement of Annual Corporate	
		Objectives while the TIP is contingent	
		on the achievement of long-term	
		Corporate Objectives based on	
		cumulative consolidated core net	
		income.	
		6	
		Directors do not receive any	
		compensation, as such, except for	
		reasonable per diems or directors'	
		fees for attendance in Board	

3. Directors do not participate in discussions or deliberations involving his/her own remuneration.  3. Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant	meetings, unless provided in the By-Laws or granted by a vote of the stockholders. Directors' fees are periodically reviewed and benchmarked against industry practice, taking into account revenues, profitability, scope and complexity of the business, and frequency of board meetings, among others.  CG Manual, Secs. 2.1.4(i), 2.1.7, 2.4.3 link link link Executive Compensation Committee Charter, Schedule-Functions and Duties, Secs. 1(ii), II.C(ii) link Annual Report 17-A, pp. 113-114, F-40, F-155-156 re Transformation Incentive Plan link link link Disclosure on Transformation Incentive Plan link Annual Report, pp. 41, 44-46, 50 link link link link CG Manual, Sec. 2.1.7 link Board Charter, Sec. 5.1.a link	
Optional: Recommendation 2.5  1. Board approves the remuneration of senior executives.	Compliant	Annual Report 17-A, pp. 113-114, F- 155-156 link link Disclosure on Transformation Incentive Plan link CG Manual, Sec. 2.4.3 link Executive Compensation Committee Charter, Schedule-Functions and Duties, Secs. II.A, II.B link Annual Report, p. 50 link  Compensation programs for senior executives are reviewed and submitted by the Executive Compensation Committee to the Board for approval. In 2017, the Board approved the Transformation Incentive Plan which is intended to	

		provide incentive compensation to key officers, executives and other eligible participants who are consistent performers and contributors to the achievement of the long-term transformation strategy and financial goals of the Company.  In 2021, the Executive Compensation Committee approved the awards/payments under the Short-term Incentive Plan which is an annual incentive system that encourages and rewards performance and is tied to the achievement of Annual Corporate Objectives.	
2. Company has measurable standards to align the performance-based remuneration of the executive directors and senior executives with long-term interest, such as claw back provision and deferred bonuses.	Compliant	Annual Report 17-A, pp. 113-114, F- 155-156 link link Annual Report, pp. 50, 56 link link Information Statement, pp. 40-41 link Disclosure on Transformation Incentive Plan link  Under Cycle 2 of the Transformation Incentive Plan, the incentive compensation will be released in 2022 after the end of 2-year performance period (2020-2021) on the condition, among others, that pre-determined consolidated core net income targets are successfully achieved.	
Recommendation 2.6			
Board has a formal and transparent board nomination and election policy.	Compliant	CG Manual, Annex D-Guidelines on the Search, Screening and Selection of Directors link and Secs. 2.1.3, 2.1.4(b), Annexes A to C link link Guidelines on the Search, Screening and Selection of Directors link link Board Charter, Sec. 2.3 link Annual Report, pp. 41, 42, 49-50 link link	

2	Board nomination and election	Compliant		
۷.	policy is disclosed in the company's		CG Manual, Secs. 2.1.3, 2.1.4(b), Annexes A to C, Annex D-Guidelines	
	Manual on Corporate Governance.		on the Search, Screening and	
			Selection of Directors link link link	
3.	Board nomination and election	Compliant	CG Manual, Annex D-Guidelines on the Search, Screening and Selection	
	policy includes how the company accepted nominations from		of Directors, Item 1 link	
	minority shareholders.			
	Thirding stratoffoldors.			
4.	Board nomination and election	Compliant	CG Manual, Annex D-Guidelines on	
	policy includes how the board		the Search, Screening and Selection	
	shortlists candidates.		of Directors, Items 2-8 link	
_	De and a cosin ation and all ation	Compliant		
5.	Board nomination and election policy includes an assessment of the	Compilani	CG Manual, Annex D-Guidelines on the Search, Screening and Selection	
	effectiveness of the Board's		of Directors, last paragraph link	
	processes in the nomination,		An assessment of the effectiveness of	
	election or replacement of a		the Board's processes in the	
	director.		nomination, election and replacement of a director was	
			conducted as part of the annual	
			performance assessment of the Board and the Governance, Nomination	
			and Sustainability Committee. In the	
			Board Assessment conducted in 2021 for the 2020 performance, the rating	
			for this criterion was 4.93 out of 5.0 (or	
			Very Well).	
6.	Board has a process for identifying	Compliant	CG Manual, Annex D-Guidelines on	
	the quality of directors that is		the Search, Screening and Selection of Directors, Item 5, and Sec.	
	aligned with the strategic direction of the company.		2.1.4(b) link link	
	or mo company.		Governance, Nomination and Sustainability Committee Charter,	
			Schedule-Functions and Duties, Item	
			B.5 link	

Optional: Recommendation to 2.6			
1. Company uses professional search firms or other external sources of candidates (such as director databases set up by director or shareholder bodies) when searching for candidates to the board of directors.		CG Manual, Annex D, last paragraph link GNSC Charter, Sec. 2.2 and Annex D link link  The Governance, Nomination and Sustainability Committee may use external sources, such as professional search firms, director databases and/or other reputable external sources to further enhance the search for and widen the base of potential nominees.	
Recommendations 2.7			
Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	Compliant	CG Manual, Sec. 2.1.4(n) link Material Related Party Transactions Policy and Guidelines on the Proper Handling of Related Party Transactions link link Conflict of Interest Policy link Audit Committee Charter, Schedule- Items 3.6, 3.7 link link	
RPT policy includes appropriate     review and approval of material     RPTs, which guarantee fairness and     transparency of the transactions.	Compliant	(https://cms.pldt.com/drupal/sites/def ault/files/corporategovernancedocs/2 022-05/amended-ac-charter-mar22- 2022.pdf#page=1) Annual Report, pp. 48-49, 54, 261-267 link link	
3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.  Output  Description:	Compliant	Annual Report 17-A, pp. 118, F-140 to F-146 link link	

Supplement to Recommendations 2.7				
1. Board clearly defines the threshold for disclosure and approval of RPTs and categorizes such transactions according to those that are considered de minimis or transactions that need not be reported or announced, those that need to be disclosed, and those that need prior shareholder approval. The aggregate amount of RPTs within any twelve (12) month period should be considered for purposes of applying the thresholds for disclosure and approval.	Compliant	CG Manual, Sec. 3.4 link Material Related Party Transactions Policy link link Annual Report, p. 54 link Annual Report 17-A, pp. 118, F-140 to F-146 link link		
2. Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings.	Compliant	The Company complies with the voting requirement provided in the Revised Corporation Code of the Philippines, which took effect on February 23, 2019, for those types of related party transactions that require stockholders' approval (i.e., Sec. 31 on dealings of directors or officers with the corporation, Sec. 32 on contracts between corporations with interlocking directors, and Sec. 43 on management contracts; previously, Secs. 32, 33 and 44, respectively, under the Corporation Code). In compliance with SEC Memorandum Circular No. 10, Series of 2019, the Company has adopted a Material Related Party Transactions Policy, wherein material related party transactions that meet the materiality threshold of ten percent (10%) of the Company's total consolidated assets are subject to the prior review by the Audit Committee, which is entirely composed of independent directors, and final review and approval by at least two-thirds (2/3) vote of the Board,		

		including the vote of at least a majority of the independent directors. In case a majority of the independent directors' vote is not secured, such material RPT may be ratified by the vote of the stockholders representing at least two-thirds (2/3) of the outstanding capital stock.	
Recommendation 2.8		Commence Manager Hard	
1. Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	Governance, Nomination and Sustainability Committee Charter, Schedule-Functions and Duties, Sec. B.9 link CG Manual, Secs. 2.1.4(g) link The Management team is disclosed in the Annual Report.  Results of the 2021 ASM and Organizational Meeting, pp. 9-11 link Annual Report 17-A, pp. 99, 102, 103-106 link link link Annual Report, pp. 78-79 link	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	CG Manual, Secs. 2.1.4(g), 2.4.2 link link  Executive Compensation Committee Charter, Schedule-Purposes, Item 3 and Functions and Duties, Secs. III(iv) link link  Annual Report, pp. 61, 64 link link  The Board, through the Executive Compensation Committee: (i) reviews and approves the corporate goals of the CEO and evaluates his performance in the light of those goals, and (ii) oversees the development and administration of the Company's performance management framework to monitor and assess the performance of employees, including the heads of control functions.	

		The Company's annual performance appraisal system implemented over a digital platform, the Digital	
		Performance Excellence Program (DigiPEP), aligns individual goals/key results areas to the Company's shared	
		goals.	
Recommendation 2.9			
Board establishes an effective performance management framework that ensures that Management's performance is at par with the standards set by the Board and Senior Management.	Compliant	The Company's annual performance appraisal for Management and personnel, the Digital Performance Excellence Program (DigiPEP), aligns individual goals/key results areas to the Company's shared goals.  CG Manual, Secs. 2.1.4(g), 2.4.2 link link Annual Report, pp. 61, 64 link link Executive Compensation Committee	
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	Compliant	Charter, Schedule-Purposes, Item 3 and Functions and Duties, Item III.iv link link	
Recommendation 2.10			
Board oversees that an appropriate internal control system is in place.	Compliant	CG Manual, Secs. 2.1.4(j), 2.1.4(n) link Board Charter, Annex F, pp. 27-28 link Audit Committee Charter, Schedule- Item 3 link Annual Report, pp. 48-49, 52, 53-69	
<ol> <li>The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.</li> </ol>	Compliant	link link link Board Activities> "Financial reporting, internal control, internal audit and independent audit" link link Conflict of Interest Policy link Material Related Party Transactions Policy link link	

	Board approves the Internal Audit Charter.	Compliant	Audit Committee Charter, Schedule- Item 2.6 link Annual Report, pp. 49 link Annual Report 2017, p. 41 link The Audit Committee reviews the Internal Audit Charter annually. The PLDT Board approved the latest update of the Internal Audit Charter on March 22, 2022.	
	commendation 2.11	<u> </u>		
	Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.	Compliant	CG Manual, Secs. 2.1.4(o) link Risk Committee Charter, Schedule- Purposes, Functions and Duties link (https://cms.pldt.com/drupal/sites/def ault/files/corporategovernancedocs/2 022-05/amended-rc-charter-mar22- 2022.pdf)	
2.	The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	Compliant	Audit Committee Charter, Schedule- Items 4 and 6 link Annual Report, pp. 41, 48-49, 50-51, 66-69 link link link link Board Activities> "Enterprise Risk Management" link ERM Framework link Annual Report 17-A, Item 6, pp. 82-97 link	
Re	commendation 2.12			
1.	Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role.	Compliant	Board Charter, Sec. 3 link link	
2.	Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	Board Charter link link link	
3.	Board Charter is publicly available and posted on the company's website.	Compliant	Board Charter link - posted on the Company website link	

Additional Recommendation to Principle	2		
Board has a clear insider trading policy.	Compliant	CG Manual, Sec. 3.2.1 link Code of Business Conduct and Ethics, Sec. A-Compliance, Item 1 link link Board Activities>Restriction on Trading of Shares and Policy on Blackout Period link link Annual Report, pp. 57-60 link  The Management sends regular email reminders to employees concerned regarding the restriction against buying or selling of PLDT shares, the trading restriction period and the relevant provisions of the PSE Revised Disclosure Rules and the Securities Regulation Code.	
Optional: Principle 2			
Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is conducted at arm's length basis and at market rates.	Compliant	Code of Business Conduct and Ethics, Sec. D.5 link CG Manual, Sec. 3.3(b) link Conflict of Interest Policy link Material Related Party Transactions Policy link link	
Company discloses the types of decision requiring board of directors' approval.	Compliant	By-Laws, Sec. Art. V, Sec. 9 link CG Manual, Sec. 2.1.4 link Board Charter, Sec. 3 link	
with respect to audit, risk management,	related party	transactions, and other key corpo	ective performance of the Board's functions, particularly orate governance concerns, such as nomination and ned should be contained in a publicly available
Board establishes board	Compliant	CG Manual, Sec. 2.2 link	
committees that focus on specific board functions to aid in the	Compilarii	Annual Report, pp. 48-51, 46 link link Board Committees link	

optimal performance of its roles and responsibilities.			
Recommendation 3.2  1. Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	Compliant	CG Manual, Secs. 2.1.4(c) and 2.2, Annex E link link Audit Committee Charter, Schedule- Purposes, Duties and Powers link  The Audit Committee is responsible for the appointment and removal of the company's external auditor.  Audit Committee Charter, Schedule- Item 1.2 link	
2. Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.	Compliant	The Audit Committee is composed of three members, all of whom are independent directors.  Audit Committee Charter, Secs. 3.1, 3.2 link Board Committees> "Audit Committee" link	
3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.  3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.	Compliant	Audit Committee Charter, Sec. 3.2  link  PLDT FPI Annual Written Affirmation, Exhibit C, pp. 2-4 link link link Annual Report, pp. 48-51, 70-73 link link  Through their education and experience as Chairman of the Board and CEO of other companies, the members of the Audit Committee possess relevant competencies in accounting, auditing, and financial management. In addition, one of the Advisors of the Audit Committee, Ms. Corazon S. de la Paz-Bernardo has expertise in accounting and financial management. She is a former Chairman and Senior Partner of	

	Joaquin Cunanan & Company, now	
	Isla Lipana & Co., a member firm of	
	Pricewaterhouse Coopers (PwC).	
4. The Chairman of the Audit Compliant	Audit Committee Charter, Sec. 3.1	
Committee is not the Chairman of	link Results of 2021 ASM and	
the Board or of any other	Organizational Meeting, pp. 8-9 link	
·	link	
committee.	Annual Report, pp. 48-51, 70-73 link	
	link	
	Board and Audit Committee link link	
Supplement to Recommendation 3.2		
1. Audit Committee approves all non- Compliant	Audit Committee Charter, Schedule-	
audit services conducted by the	Items 1.3, 1.4 link	
*	Annual Report, pp. 48-49, 113-114, 115	
external auditor.	link link link	
	Annual Report 17-A, pp. 109-110 link	
2. Audit Committee conducts regular Compliant	Audit Committee Charter, Schedule-	
	Items 1, 3.10 link link	
meetings and dialogues with the	Annual Report, pp. 48-49 link	
external audit team without anyone	Annual Report 17-A, pp. 109-110 link	
from management present.	, and an repetit if it post for the min	
monnanagomem presem.		
Optional: Recommendation 3.2		
Audit Committee meets at least four Compliant	The Audit Committee had a total of 8	
	meetings in 2021.	
times during the year.	1110011119011120211	
	Audit Committee Charter, Sec. 4.1(a)	
	link	
	Annual Report 17-A, p. 110 link	
	Annual Report, pp. 46, 48 link link	
	Audit Committee>"Meetings" link	
	Availt Committee Charter Cole - I. I.	
2. Audit Committee approves the Compliant	Audit Committee Charter, Schedule- Item 2.1 link	
appointment and removal of the	Internal Audit link	
internal auditor.	Annual Report, p. 78 link	
	7 (1110 G) Report, p. 70 III K	
	The Audit Committee conducted on	
	May 3, 2021 an evaluation of the	
	qualifications and performance of the	
	incumbent Head of the Internal Audit	

		organization, and resolved to reappoint the latter as the Head of Internal Audit.	
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.	Compliant	The Board has established a Governance, Nomination and Sustainability Committee and an Executive Compensation Committee.  CG Manual, Sec. 2.2 link Governance, Nomination and Sustainability Committee Charter link Executive Compensation Committee Charter link  On March 22, 2021, the Governance, Nomination and Sustainability Committee screened the nominees for directors and independent directors, and alignment with the company's strategic directions is one of the screening criteria applied.  Governance, Nomination and Sustainability Committee Charter, Schedule-Item B.2, B.5 and Annex D link link Link Annual Report, pp. 49-50 link	
Corporate Governance Committee is composed of at least three members, all of whom should be independent directors.	Non- compliant	CG Manual, Sec. 2.2.1 (b) link Governance, Nomination and Sustainability Committee Charter, Sec. 3 link Annual Report, pp. 49-50, 70-73 link link link Board Committees> "Governance, Nomination and Sustainability Committee" link	Independent Directors constitute a majority of the voting members of the Governance, Nomination and Sustainability Committee (GNSC) to ensure its independence.  The composition of GNSC was established by the Board as the optimum balance of independence and knowledge and familiarity with the business that will ensure that the GNSC will be able to support the effective performance of the Board's governance, nomination and sustainability functions in accordance with Principle 3.
Chairman of the Corporate     Governance Committee is an independent director.	Non- compliant	Annual Report 17-A, p. 110-111 link Annual Report, pp. 49-50 link link	The Board, in the exercise of its function and duty to promote and safeguard the interest of the Company and its stakeholders, as a whole, has decided to appoint a non-Independent director as GNSC

				Chairman. The independence of the GNSC is ensured by the independent directors who constitute a majority of its voting members. Aside from establishing the composition of the GNSC, the Board appointed as its Chairman and members those who the Board has determined will be able to collectively perform the responsibility of the GNSC to support the effective performance of the Board's governance and nomination functions in accordance with Principle 3.
_	otional: Recommendation 3.3.		The Course of New York and	
1.	Corporate Governance Committee meet at least twice during the year.	Compliant	The Governance, Nomination and Sustainability Committee had a total of 4 meetings in 2021.  Annual Report, pp. 46, 49 link link Governance, Nomination and Sustainability Committee>"Meetings" link	
Re	commendation 3.4			
1.	Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	Compliant	CG Manual, Sec. 2.2 link Risk Committee Charter link link Annual Report, pp. 50-51 link	
2.	BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.	Compliant	CG Manual, Sec. 2.2 link Risk Committee Charter, Sec. 3.1(a) link Annual Report, pp. 50-51, 70-73 link link Board Committees> "Risk Committee" link	
3.	The Chairman of the BROC is not the Chairman of the Board or of any other committee.	Compliant	Risk Committee Charter, Sec. 3.1 (a) link Results of 2021 ASM, pp. 8-9 link Annual Report, pp. 50-51, 70-73 link link Board and Board Committees>"Risk Committee" link link	

	At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.	Compliant	Risk Committee Charter, Sec. 3.2 link Annual Report, pp. 50-51, 48, 70-73 link link link	
	commendation 3.5			
1.	Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	Compliant	The Board assigned this function to the Audit Committee, which is composed of three members all of whom are independent directors, instead of creating a separate Related Party Transaction Committee.  CG Manual, Sec. 3.4(b) link Audit Committee Charter, Schedule-Items 3.6, 3.7 link	
2.	RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	Compliant	The Audit Committee which reviews material RPTs is composed of three members all of whom are Independent Directors.  CG Manual, Sec. 2.2 link Audit Committee Charter, Secs. 3.1, 3.2 link PLDT FPI Annual Written Affirmation, Exhibit C, pp. 1-4 link link link Annual Report, pp. 48, 70-73 link link	
Red	commendation 3.6			
1.	All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	Compliant	Each of the Board Committees has a Charter which includes their respective purposes, composition, functions, reporting activities and performance evaluation in relation to the standards set forth therein.  Audit Committee Charter link link link Governance, Nomination and	
2.	Committee Charters provide standards for evaluating the performance of the Committees.	Compliant	Sustainability Committee Charter link link Risk Committee Charter link link	

		Executive Compensation Committee Charter link link Technology Strategy Committee Charter link link Data Privacy and Information Security Committee Charter link link Annual Report, pp. 48-51 link	
3. Committee Charters were fully disclosed on the company's website.	Compliant	Copies of the Board Committee Charters are posted on the PLDT website. link link (https://main.pldt.com/about- us/company-leadership#committees) See Recommendation 3.6.2 above for the links to the charters.	

**Principle 4:** To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.

## Recommendation 4.1

1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.	Compliant	Board Charter, Sec. 4.3 link Audit Committee Charter, Sec. 4.1 [k] link Governance, Nomination and Sustainability Committee Charter, Sec. 4.1 [k] link Risk Committee Charter Sec. 4.1 [k] link Executive Compensation Committee Charter, Sec. 4.1 [k] link Technology Strategy Committee Charter Sec. 4.1 [k] link Data Privacy and Information Security Committee Charter Sec. 4.1 [k] link Annual Report, pp. 44, 45, 46 link link link Board Meetings link Board Committee Meetings link	
The directors review meeting materials for all Board and Committee meetings.	Compliant	CG Manual, Secs. 2.1.5, 2.1.6(a) link link Board Charter, Sec. 4.3(a) and (d) link Meeting materials are sent to the members prior to meetings of the	

3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	Compliant	Board and Board Committees to enable them to review the materials before the meeting.  CG Manual, Sec. 2.1.5, 2.1.6(a) link link Board Charter, Sec. 4.3(a) and (d) link  The Board Charter provides that directors must be physically present in Board meetings or may participate therein through teleconferencing or videoconferencing conducted in accordance with the applicable rules and regulations of the Commission, and actively participate in all meetings of the Board.	
1. Non-executive directors concurrently serve in a maximum of five publicly-listed companies to ensure that they have sufficient time to fully prepare for minutes, challenge Management's proposals/views, and oversee the long-term strategy of the company.	Non- compliant	CG Manual, Sec. 2.1.8 link Board Charter, Sec. 3.1.2 link Annual Report, pp. 44, 70-73 link link	The Company has not set a one-size fits all quantitative limit on directorships which may not give due regard to differences in individual capabilities and nature of directorships. The Company has instead adopted, as embodied in the CG Manual, a performance-based standard that directorships should not compromise the capacity of a director to serve and perform his duties and responsibilities to the Company diligently and efficiently.  The Company ensures that other directorships do not compromise the capacity of a director to perform his responsibilities effectively through appropriate measures, while taking into account that such measures in no way restrict or prevail over the stockholders' legal right to vote for and be voted as a director, which right shall remain inviolable.  Such measures include the screening procedures for nominees for directors which consider differences in individual capacities and nature of directorships to ensure that the Company and its stockholders are able to elect directors who can contribute value to the Company, as well as the duty of directors to notify the Board before accepting other directorships, and the annual Board assessment which includes the evaluation of the performance of individual directors.  We have an independent director who has directorships in more than 5 publicly-listed companies. However, upon evaluation by the Governance, Nomination and Sustainability Committee (GNSC) using the performance-based standard, the GNSC determined that said independent director's directorships in other PLCs has not impaired, and is not expected to impair, his ability to diligently and effectively perform his duties as an independent director. The GNSC considered said independent director's perfect attendance in the Board and Board

				Committees' meetings in the previous year, active participation in the independent decision making of said bodies, and his valuable expertise and experience in law and regulatory matters as they affect the Company not only in the Philippines, but also in New York where the Company is listed in the New York Stock Exchange.
Re	ecommendation 4.3			
1.	The directors notify the company's board before accepting a directorship in another company.	Compliant	CG Manual, Sec. 2.1.8(b) link Board Charter, Sec. 3.1.2.c.v link  The CG Manual provides that the directors should notify the Board before accepting a directorship in another corporation.	
0	ptional: Principle 4			
	Company does not have any executive directors who serve in more than two boards of listed companies outside of the group.	Compliant	CG Manual, Sec. 2.1.8 link Annual Report, pp. 70-73 link	
2.	Company schedules board of directors' meetings before the start of the financial year.	Compliant	Board Charter, Sec. 4.2(a) link Annual Report, pp. 44-45 link	
3.	Board of directors meet at least six times during the year.	Compliant	The Board had twelve (12) meetings in 2021.  Board Charter, Sec. 4.2(a) link Annual Report, p. 45 link CG Manual, Sec. 2.1.6 link Board Meetings link	
4.	Company requires as minimum quorum of at least 2/3 for board decisions.			The By-Laws provide that at any meeting of the Board of Directors, a majority of the number of the Directors as specified in the Articles of Incorporation shall constitute a quorum. At any meeting of the Board of Directors at which there is a quorum, all matters approved by at least a majority of the Board of Directors present at such meeting shall be valid as a corporate act, except for such matters which require the vote of majority of all the members of the Board as prescribed by the law or the By-Laws.  This quorum requirement is consistent with Section 52 of the Revised Corporation Code which provides that unless the articles of incorporation or by-laws provide for a greater majority, a majority of the

			number of directors as fixed in the articles of incorporation shall constitute a quorum for the transaction of corporate business, and every decision of at least a majority of the directors present at a meeting at which there is a quorum shall be valid as a corporate act, except for the election of officers which shall require the vote of all members of the board.  At least 2/3 of the Board members was present and all matters for approval in each meeting in 2021 were acted upon based on the votes of at least 2/3 of the Board membership.
<b>Principle 5:</b> The board should endeavor to	o exercise an	objective and independent jud	gment on all corporate affairs
Recommendation 5.1			
The Board has at least 3 independent directors or such number as to constitute one-third of the board, whichever is higher.	Non- compliant	CG Manual, Sec. 2.1.1(b) link Annual Report, pp. 42-43, 70-73 link link Our Board of Directors link	The Company has 3 Independent Directors representing twenty percent (20%) of the total membership of the Board.  The Board is able to exercise objective and independent judgment on all corporate affairs, including the performance of its duties to monitor Management's performance, prevent conflicts of interests and balance competing demands on the corporation, through the following governance measures:  - 3 independent directors (IDs) and 8 other non-executive directors out of a total of 13 directors,  - Audit Committee composed entirely of IDs,  - Governance, Nomination and Sustainability Committee, Executive Compensation Committee and Risk Committee with IDs constituting a majority of their respective voting members, and  - Company policies and procedures established to manage conflicts of interests.
Recommendation 5.2			
<ol> <li>The independent directors possess all the qualifications and none of the disqualifications to hold the positions.</li> </ol>	Compliant	CG Manual, Sec. 2.1.3(c) and Annex C link link Results of 2021 ASM - Certification of Independent Directors link link link link	
Supplement to Recommendation 5.2			
Company has no shareholder agreements, by-laws provisions, or other arrangements that constrain	Compliant	CG Manual, Sec. 2.1.5 link Our Board of Directors link link	

	the directors' ability to vote independently.			
_	commendation 5.3  The independent directors serve for	Compliant	CG Manual, Sec. 2.1.2 link	
	a cumulative term of nine years (reckoned from 2012).		Annual Report 17-A, pp. 101, 103 link link	
2.	The company bars an independent director from serving in such capacity after the term limit of nine years.	Compliant	CG Manual, Sec. 2.1.2 link	
3.	In the instance that the company retains an independent director in the same capacity after nine years, the board provides meritorious justification and seeks shareholders' approval during the annual shareholders' meeting.	Compliant	CG Manual, Sec. 2.1.2 link  No independent director has served for a cumulative term of nine years (reckoned from 2012).	
	commendation 5.4	Compliant	Mr. Manuel V. Pangilinan	
1.	The positions of Chairman of the Board and Chief Executive Officer	Compliant	Chairman of the Board	
	are held by separate individuals.		Alfredo S. Panlilio President and Chief Executive Officer	
			Annual Report, pp. 4-7, 8-11, 44, 52, 70-72 link link link link link Annual Report 17-A, pp. 99-100, 102 link link Our Board of Directors link	
2.	The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	Compliant	CG Manual, Secs. 2.3 and 2.4 link link By-Laws, Art. VII, Secs. 1 and 2 link Board Charter, Sec. 3.3 link Annual Report 17-A, pp. 99-100 link Annual Report, pp. 44, 52 link link	

Recommendation 5.5				
If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors.	Compliant	The Chairman is not an Independent Director. In accordance with this Recommendation, the Board reappointed Retired Chief Justice Artemio Panganiban as lead independent director on June 8, 2021.  Annual Report 17-A, p. 118 link Annual Report, pp. 38, 42 link link Results of the 2021 ASM, p. 8 link		
Recommendation 5.6				
Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction.	Compliant	Board Charter, Sec. 3.1.2(c)(ii) link CG Manual, Sec. 2.1.5 link Conflict of Interest Policy link  The Board Charter provides that in case of any potential or actual conflict of interest with respect to any transaction involving the Company or any of its subsidiaries, the concerned director shall disclose the nature and extent of his or his related party's interest in such transaction and inhibit from any discussion, action or decision making with respect to such transaction.		
Recommendation 5.7				
The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive present.	Compliant	The independent directors and non- executive directors, through the Audit Committee and Risk Committee, in both of which no executive director is serving as member, have separate periodic meetings with the external auditor and heads of internal audit, compliance and risk functions, without other executives present. The lead		
The meetings are chaired by the lead independent director.	Compliant	independent director is the Chairman of the Risk Committee and a member of the Audit Committee.		

			Audit Committee Charter, Sec. 2.3, Schedule-Items 3.10, 5.3 link link Risk Committee Charter, Sec. 2.3, Schedule-Functions and Duties, Sec. 2.3, pp. 4,11-12 link link CG Manual, Sec. 2.1.6(d) link Annual Report, pp. 38-42, 48-51 link link	
	otional: Principle 5			
1.	None of the directors is a former CEO of the company in the past 2 years.		Mr. Manuel V. Pangilinan, Chairman of the Board Annual Report, pp. 42, 7073 link link	Mr. Pangilinan, the President and CEO in 2020, was duly elected as a director by the shareholders in 2021.
Pri	nciple 6: The best measure of the Board	d's effectivene	ess is through an assessment pro	cess. The Board should regularly carry out evaluations to
ap	praise its performance as a body, and	assess whethe	er it possesses the right mix of ba	ckgrounds and competencies.
Re	commendation 6.1			
1.	Board conducts an annual self- assessment of its performance as a whole.	Compliant	CG Manual, Sec. 2.1.10 link Annual Report, pp. 42, 47, 61 link link link	
2.	The Chairman conducts a selfassessment of his performance.	Compliant		
3.	The individual members conduct a self-assessment of their performance.	Compliant		
4.	Each committee conducts a self-assessment of its performance.	Compliant		
5.	Every three years, the assessments are supported by an external facilitator.	Non- compliant	CG Manual, Sec. 2.1.10 link  The Company adopted this recommendation in its CG Manual approved on May 12, 2017. As provided therein, the annual self-assessment shall, as practicable, be supported by an external facilitator every three years.	The Company, through the Governance, Nomination and Sustainability Committee (GNSC), has evaluated and determined that: (a) it would not be feasible to engage an external facilitator considering the prevailing circumstances and the restrictions during the community quarantine; and (b) the internally administered Board Assessment process that is in place continues to be an effective mechanism in eliciting insights and suggestions from the members of the Board. The Company shall conduct the internally administered Board Assessment

				process and shall re-evaluate the feasibility of engaging an external
				facilitator at a later time.
Re	commendation 6.2			
	Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.  The (Board Assessment) system allows for a feedback mechanism from the shareholders.	Compliant	CG Manual, Secs. 2.1.10 link Annual Report, pp. 47 and 61 link link  As provided in the CG Manual, Sec. 2.1.10(b), the annual self-assessment shall, as practicable, allow for a feedback mechanism for stockholders.  The Company discloses the process and criteria for its Board Assessment, and the shareholders can give their feedback thereon through the various	
	nciple 7: Members of the Board are du	ty-bound to a	communication channels provided by the Company.  pply high ethical standards, taking	ng into account the interests of all stakeholders.
	Board adopts a Code of Business Conduct and Ethics, which provides standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.	Compliant	Code of Business Conduct and Ethics link	
2.	The Code is properly disseminated to the Board, senior management and employees.	Compliant	The Code of Business Conduct and Ethics is disseminated to the Board, senior management and employees online through PLDT's website and intranet, and as part of PLDT's Handbook on Corporate Governance. It is included in the Company's CG training program for employees.	

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			Code of Business Conduct and Ethics	
av	ne Code is disclosed and made vailable to the public through the ompany website.	Compliant	The Code of Business Conduct and Ethics is posted on the Company website and is accessible by the public.	
			Code of Business Conduct and Ethics link link	
Supple	ement to Recommendation 7.1			
pc ar inv rec	ompany has clear and stringent olicies and procedures on curbing and penalizing company volvement in offering, paying and ceiving bribes.	Compliant	Anti-corruption policy link Anti-corruption program link	
Recor	mmendation 7.2			
efi mo Co	pard ensures the proper and ficient implementation and onitoring of compliance with the ode of Business Conduct and hics.	Compliant	The Code of Business Conduct and Ethics applies to the Company, its directors, officers and employees.  Code of Business Conduct and Ethics-Implementation and Monitoring of the Code, pp. 5-6 link CG Manual, Secs. 3.3, 4 link link	
eft me	pard ensures the proper and ificient implementation and onitoring of compliance with ompany internal policies.	Compliant	The Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies through the: - issuance and implementation of appropriate supporting and enabling policies Annual Report, pp. 41, 5369 link - policies and practices link - training and education link - monitoring and evaluation link "Policies, Processes and Practices" link "Education and Communication" link "Monitoring and Evaluation" link Human Resources Manual link	

Disclosure	and	Transparency

**Principle 8:** The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.

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Board establishes corporate	Compliant
disclosure policies and procedures	
to ensure a comprehensive,	
accurate, reliable and timely report	
to shareholders and other	
stakeholders that gives a fair and	
complete picture of a company's	
financial condition, results and	
business operations.	
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# Code of Business Conduct and Ethics, Sec. E link CG Manual, Sec. 3.2 link "Internal Disclosure Controls and Procedures" link link link Investor Relations>"Annual Reports and Sustainability Reports" link Investor Relations>Press Releases and Disclosures link link link link

# Supplement to Recommendations 8.1

1.	Company distributes or makes
	available annual and quarterly
	consolidated reports, cash flow
	statements, and special audit
	revisions. Consolidated financial
	statements are published within
	ninety (90) days from the end of the
	fiscal year, while interim reports are
	published within forty-five (45) days
	from the end of the reporting
	period.

# Release of 2021 Financial Results; 1st Quarter : 36 days (May 6) 2nd Quarter : 36 days (August 5) 3rd Quarter : 35 days (November 4) Annual : 62 days (March 3, 2022)

Investor Relations>Financial Results
link link link

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Compliant

2. Company discloses in its annual report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; crossholdings among company affiliates; and any imbalances between the

Annual Report 17-A, pp. 82-95 link Annual Report 20-F, pp. 9-26 link

controlling shareholders' voting			
power and overall equity position in			
the company.			
Recommendation 8.2			
<ol> <li>Company has a policy requiring all directors to disclose/report to the company any dealings in the company's shares within three business days.</li> </ol>	Compliant	CG Manual, Sec. 3.2.2 link Board Charter, Sec. 3.1.2,c(iii) link Restriction on Trading of Shares link link Annual Report, pp. 57-60 link Investor Relations>Beneficial Ownership Disclosures link	
<ol> <li>Company has a policy requiring all officers to disclose/report to the company any dealings in the company's shares within three business days.</li> </ol>	Compliant		
Supplement to Recommendation 8.2			
1. Company discloses the trading of the corporation's shares by directors, officers (or persons performing similar functions) and controlling shareholders. This includes the disclosure of the company's purchase of its shares from the market (e.g. share buyback program)	Compliant	Investor Relations>Beneficial ownership link Investor Relations>Top 100 Stockholders link Annual Report, pp. 57, 58-60, 236 link iink link  PLDT Group Corporate Structure link link	
Recommendation 8.3			
Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and	Compliant	Annual Report 17-A, pp. 98-103 link Annual Report, pp. 52, 58-60, 70-73 link link link Information Statement, pp. 14-21, 37, 40-41, 40-41 link link link link	

	Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Annual Report 17-A, pp. 98-106 link Annual Report, pp. 58-60, 78-79 link link Information Statement, pp. 22-36, 40- 41 link link CG Enhancement Sessions for Directors and Officers link Trainings in 2021 link	
	commendation 8.4			
	Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same.	Compliant	CG Manual, Secs. 2.1.7 link Board Charter, Sec. 5.1 link Executive Compensation Committee Charter, Schedule-Functions and Duties, Secs. II.C link Executive compensation link - Remuneration in 2021 link See Additional Information provided under Recommendation 2.5 above.	
2.	Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the level and mix of the same.	Compliant	CG Manual, Secs. 2.4.3 link Executive Compensation Committee Charter, Schedule-Functions and Duties, Secs. I and II link Executive compensation link - Remuneration in 2021 link See Additional Information provided under Recommendation 2.5 above.	
3.	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	Non- compliant	Annual Report 17-A, pp. 113-114 link Annual Report, pp. 44, 46 link link	The Company discloses the remuneration of directors on an individual basis, and the aggregate compensation paid to the President and CEO and the four most highly compensated officers in accordance with applicable regulations, for security reasons.
Re	commendation 8.5			
1.	Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring	Compliant	CG Manual, Secs. 2.1.4(n), 3.2.1(a) and Sec. 3.4 link link link Annual Report, p. 54 link  Material Related Party Transactions Policy link link Conflict of Interest link	

transactions in their Manual on		Audit Committee Charter, Schedule-	
Corporate Governance.		Items 3.6, 3.7 link	
Corporate Governance.		Board Charter, Sec. 3.1.2 link	
2. Company discloses material or	Compliant	Relevant information on material RPTs	
significant RPTs reviewed and		are disclosed in the Annual Report.	
approved during the year.			
approved doning the year.		Annual Report 17-A, pp. 118, F-140 to	
		F-146 link link	
		Annual Report, pp. 48-49, 261-267 link	
		link	
		In 2021, there was no material related	
		party transaction amounting to ten	
		percent (10%) or higher of the total	
		consolidated assets.	
Supplement to Recommendation 8.5			
	Compuliand	Board Charter, Sec. 3.1.2(c)(ii) link	
1. Company requires directors to	Compliant	Information Statement, pp. 37, 42 link	
disclose their interests in transactions		link	
or any other conflict of interests.		CG Manual, Sec 2.1.5 (f), Annex D –	
		Guidelines on the Search, Screening	
		and Selection of Directors link link	
		Code of Business Conduct and Ethics,	
		Standards of Business Conduct and	
		Ethics, Sec. D (1) and (3) link	
		Conflict of Interest Policy link	
		The Board Charter provides that in	
		case of any potential or actual	
		conflict of interest with respect to any	
		transaction involving the Company or	
		any of its subsidiaries, the concerned	
		director shall disclose the nature and	
		extent of his or his related party's	
		interest in such transaction and inhibit	
		from any discussion, action or decision	
		making with respect to such transaction.	
		iransaciion.	
1	1	1	

Or	otional : Recommendation 8.5			
_	Company discloses that RPTs are conducted in such a way to ensure that they are fair and at arms' length.	Compliant	Annual Report 17-A, pp. 118, F-140 to F-146 link link Annual Report, pp. 48-49, 54, 261-267 link link link Material Related Party Transactions Policy link link	
Re	commendation 8.6			
	Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders.	Compliant	CG Manual, Sec. 3.2 link Internal Disclosure Controls and Procedures link Annual Report 17-A, pp. 36-97, F-83 to F-102, F-140 to F-146 link link link	
2.	Board appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of assets.	Compliant	The Company complies with the documentary, substantive and procedural requirements under the Revised Corporation Code, Securities Regulation Code and its Implementing Rules and Regulations, and rules and regulations of the SEC and PSE, regarding acquisition of corporate control in the capital markets, extraordinary transactions such as mergers and acquisitions or sales/ disposals of substantial portions of corporate assets. Such requirements include, without limitation, approval by the Board of Directors and, as applicable, by the stockholders in meetings duly called and convened for such purposes, prompt, full and fair disclosure of the material terms thereof, conduct of a tender offer (as applicable), and obtaining a fairness opinion from an	

		independent financial adviser. It is also	
		the Board's policy to create a Special	
		Committee or task the Audit	
		Committee composed of independent directors to	
		independently review the terms and	
		conditions of any acquisition of	
		corporate control or extraordinary transaction, with the assistance of an	
		independent financial adviser.	
		In 2016, UBS/UBS Investment Philippines,	
		Inc. was engaged as financial advisor in connection with the acquisition of	
		the telco assets of San Miguel	
		Corporation.	
		In 2017, the Audit Committee was	
		mandated to independently review the proposed divestment of the	
		Beacon shares held by PCEV to MPIC.	
		In 2018, Bank of America Merrill Lynch	
		was engaged as financial advisor to PLDT/Voyager in connection with the	
		investment of KKR & Co. Inc. and	
		Tencent Holdings Ltd. in Voyager.	
Supplement to Recommendation 8.6	Committee	The strategic garaements between	
Company discloses the existence,      institute and details as	Compliant	The strategic agreements between the NTT Group and First Pacific Group	
justification and details on shareholder agreements, voting		are disclosed in the Annual Report.	
trust agreements, confidentiality		Annual Report 17-A, pp. 114-118 link	
agreements, and such other		7 tilledi Kepeli 17 7 y pp. 11 1 1 il	
agreements that may impact on			
the control, ownership, and			
strategic direction of the			
company.			
Recommendation 8.7			
1. Company's corporate governance	Compliant	CG Manual, Secs. 3 and 2 link link	
policies, programs and procedures			

	T		
are contained in its Manual on		The Company's CG Manual was	
Corporate Governance (MCG).		approved and adopted by the	
		Board of Directors on May 12, 2017.	
		_	
2. Company's MCG is submitted to	Compliant	The Company's CG Manual was	
the SEC and PSE.		submitted to the SEC and PSE on	
mo ded and roe.		May 29, 2017. link	
		May 27, 2017. IIIIk	
3. Company's MCG is posted on its	Compliant		
company website.		The Company's CG Manual was	
, , , , , , , , , , , , , , , , , , , ,		posted on May 29, 2017 at the	
		Company website. link link	
		2 2 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
Supplement to Recommendation 8.7	•		
1. Company submits to the SEC and	Compliant	CG Manual link	
• •	Compilant		
PSE an updated MCG to disclose		The Company's CG Manual was	
any changes in its corporate		updated on May 12, 2017 and a copy	
governance practices.		thereof was submitted to the SEC and	
governous presentes.		PSE on May 29, 2017.	
Optional: Principle 8			
1. Does the company's Annual Report		Annual Report link link	
disclose the following information:		Annual Report 17-A link link	
disclose the following information.		Annual Report 20-F link link	
		Copies of Annual Reports are posted	
		at https://main.pldt.com/investor-	
		relations/annual-and-sustainability-	
		reports link	
a. Corporate Objectives	Compliant		
a. Corporate Objectives	2	Applied Poport 17 Appl 7 74 link link	
		Annual Report 17-A, pp. 7, 76 link link Annual Report, pp. i, 4-11 link link link	
		Απισαι κοροπ, ρρ. 1, 4-11 IIIIK IIIIK IIIIK	
b. Financial performance	Compliant	Annual Report, pp. 2-3, 80-321 link link	
indicators	•	Annual Report 17-A, pp. 38, 45, F-1 to	
iiiaicatois		F-187 link link link	
		1 107 MIK MIK MIK	
	•		

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	<ul> <li>Non-financial performance indicators</li> </ul>	Compliant	Annual Report, pp. 4-11, 16-27, 28-31, 32-35, 36-69 link link link link link link Annual Report 17-A, Parts I-IV, pp. 1-126 link link link link link	
d	I. Dividend Policy	Compliant	- Sustainability Report, pp. 1-58 <i>link</i>	
			Annual Report, p. 63 link Annual Report 17-A, p. 81 link link	
е	e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors	Compliant	Annual Report, pp. 70-73 link Annual Report 17-A, pp. 98-103 link	
f.	Attendance details of each director in all directors meetings held during the year	Compliant	Annual Report, pp. 45, 46 link link	
g	n. Total remuneration of each member of the board of directors	Compliant	Remuneration of directors, as such, which consists of per diems, are disclosed. Annual Report, pp. 46, 44 link link Annual Report 17-A, p. 113-114 link Information Statement, pp. 43-45 link	
st C C a c	he Annual Report contains a tatement confirming the company's full compliance with the Code of Corporate Governance and where there is noncompliance, identifies and explains the compliance of the compliance of the compliance.	Compliant	Annual Report, p. 62 link (Integrated Annual Corporate Governance Report)	
R d	he Annual Report/Annual CG eport discloses that the board of lirectors conducted a review of the company's material controls	Compliant	Annual 17-A, pp. 109-111 link Annual Report, pp. 41-44, 48-51, 115 link link link Annual Report 20-F, Item 15, p. 139 link	

(including operational, financial and compliance controls) and risk management systems  4. The Annual Report/Annual CG Report contains a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems.	Compliant	Annual Report, pp. 115, 48-49 link link Annual Report 20-F, Item 15, p. 139 link	
5. The company discloses in the Annual Report the key risks to which the company is materially exposed to (i.e. financial, operational including IT, environmental, social, economic).	Compliant	Annual Report, p. 66 link Annual Report 17-A, pp. 82-97 link	

**Principle 9:** The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.

#### **Recommendation 9.1** 1. Audit Committee has a robust Audit Committee Charter, Schedule-Compliant Item 1 link process for approving and recommending the appointment, The Audit Committee also considers reappointment, removal, and fees and complies with the following policies and procedures: Policy on of the external auditors. Auditor Independence, Procedures on the Evaluation of External Auditor's Qualifications and Independence, and Evaluation Procedures for the External Auditor's Performance. As per PLDT's By-Laws, the Audit 2. The appointment, reappointment, Committee shall be directly removal, and fees of the external responsible for the appointment, auditor is recommended by the compensation, retention, removal or

Audit Committee, approved by the Board and ratified by the shareholders.		termination of engagement and oversight of the Company's independent auditors or external auditors. The Audit Committee's action on the matter is confirmed or ratified by the Board. The Company discloses to shareholders information about the external auditors in the Information Statement. As a foreign private issuer in the New York Stock Exchange, the Company is subject to the United States' Sarbanes and Oxley Act, Sec. 301, which requires that the audit committee of each issuer, in its capacity as a committee of the board of directors, shall be directly responsible for the appointment, compensation, and oversight of the work of any registered public accounting firm employed by that issuer.  By-Laws, Art. XII link Audit Committee Charter, Schedule Secs. 1.2 and 1.3 link Information Statement, pp. 42-43 link	
<ol> <li>For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.</li> </ol>	N.A.	There was no removal of or change in the external auditor in 2021.	
Supplement to Recommendation 9.1			
Company has a policy of rotating the lead audit partner every five years.	Compliant	CG Manual, Sec. 2.7.1(d) link Audit Committee Charter, Schedule- Item 1.7 link	
Recommendation 9.2			
Audit Committee Charter includes the Audit Committee's responsibility on:	Compliant		

			T
<ul> <li>i. assessing the integrity and independence of external auditors;</li> <li>ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and</li> <li>iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.</li> </ul>		Audit Committee Charter, Schedule-Purposes, Duties and Powers - Items 1, 2, 3, 4, 5 and 6 link link link link link	
Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	Compliant	Audit Committee Charter, Schedule- Item 1 (see 1.1, 1.5, 1.6) link	
Supplement to Recommendations 9.2			
Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions.	Compliant	Audit Committee Charter, Schedule- Items 1 and 3 link link  With respect to this item and item 2 below, the Audit Committee considers and complies with the following policies and procedures that it has adopted: - Audit Committee Policy on Auditor Independence - Procedures on the Evaluation of External - Auditor's Qualifications and Independence	

				,
			- Evaluation Procedures for the	
			External Auditor's Performance	
exte	dit Committee ensures that the ernal auditor has adequate ality control procedures.	Compliant	Audit Committee Charter, Schedule- Item 1 (see 1.5, 1.6) link	
Recomr	mendation 9.3			
1. Con non- exte Rep	mpany discloses the nature of n-audit services performed by its ernal auditor in the Annual port to deal with the potential offict of interest.	Compliant	The non-audit services and fees rendered by the external auditor, as disclosed in the Annual Report.  Annual Report 17-A, Item 8, pp. 97 link	
pote situc polic whic	dit Committee stays alert for any ential conflict of interest ations, given the guidelines or icies on non-audit services, ch could be viewed as impairing external auditor's objectivity.	Compliant	Audit Committee Charter, Schedule- Item 1.4 link Annual Report 17-A, Item 8, p. 97 link In determining any potential conflict of interest situation, the Audit Committee also considers and complies with the following policies and procedures adopted by the committee: - Policy on Auditor Independence - Procedures on the Evaluation of External Auditor's Qualifications and Independence.	
Supplen	ment to Recommendation 9.3			
1. Fees	es paid for non-audit services do outweigh the fees paid for audit vices.	Compliant	The non-audit services and fees rendered by the external auditor are as disclosed in the Annual Report.  Annual Report 17-A, Items 8-9, pp. 97, 109-110 link link Annual Report, pp. 113, 115 link link	

1. Company's external auditor is duly accredited by the SEC under Group A category.	9 Compliant	1. Name of the audit engagement partner: SGV & Co. Marydith C. Miguel 2. Accreditation number: SEC Firm Accreditation No. 0001-SEC (Group A) 3. Date Accredited: Valid to cover audit of 2021 to 2025 financial statements of SEC Covered institutions 4. Expiry date of accreditation: Valid to cover audit of 2021 to 2025 financial statements of SEC Covered institutions 5. Name, address, contact number of audit firm: SGV & Co. 6760 Ayala Avenue, Makati City, 1226 Tel. No. 8891-0307; Fax No.: 8819-0872			
2. Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA).	Compliant	SGV & Co. has been subjected to SOAR on November 12-23, 2018. The names of the members of the engagement team were provided to the SEC during the SOAR inspection.			
Principle 10: The company should ensure that the material and reportable non-financial and sustainability issues are disclosed.					
Recommendation 10.1		Local American 2017 American			
Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its	Compliant	CG Manual, Sec. 3.2.1(a) link Annual Report, pp. 4-55 link link link link link link link Annual Report 17-A, Exhibit 1- Sustainability Report link Sustainability Report link			

business, which unde sustainability.	erpin		
Company adopts a recognized standard reporting sustainabil financial issues.	d/framework in	Sustainability Report <i>link</i> The Sustainability Report was prepared in accordance with the Global Reporting Initiative (GRI) Standards: Core Option.  Annual Report 17-A, Exhibit 1-Sustainability Report <i>link</i>	

**Principle 11:** The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This channel is crucial for informed decision-making by investors, stakeholders and other interested users.

## **Recommendation 11.1**

Recommendation 11.1			
1. Company has media and analysts'	Compliant	Company's financial and	
briefings as channels of		operating results	
communication to ensure the		(including: Management	
		Discussion and Analysis, Financial	
timely and accurate dissemination		Statements/Annual Reports,	
of public, material and relevant		Investor Presentations, and Press	
information to its shareholders and		Releases) are:	
other investors.		<ul> <li>Posted on the PLDT corporate website (www.pldt.com) under</li> </ul>	
Officiality estors.		the Investor Relations section	
		link link link link	
		<ul> <li>Filed as disclosures with the</li> </ul>	
		PSE, SEC and PDEX	
		<ul> <li>Quarterly analysts' briefings on</li> </ul>	
		financial and operating results	
		(with podcasts posted on the	
		website)	
		<ul> <li>Quarterly conference calls</li> </ul>	
		Briefings for first half and full	
		year results	
		In 2021, the conduct of face-	
		to-face briefings was re-	
		assessed in the light of COVID-	
		19 and the government's	
		related rules. The Company's	
	1	First Quarter and Third Quarter	

		results briefings were	
		conducted virtually.	
		Quarterly media briefings on financial and operating results	
		<ul> <li>PLDT's Annual Sustainability Report</li> </ul>	
		is posted on the PLDT website. <i>link</i>	
		is posted off the LDT website.	
Supplemental to Principle 11			
Company has a website disclosing	Compliant		
up-to-date information on the		https://main.pldt.com/	
following:			
Tollowing.			
a. Financial statements/reports	Compliant	-	
	Compilani	https://main.pldt.com/investor-	
(latest quarterly)		relations/press-releases-and- disclosures/financial-results#2021	
		https://main.pldt.com/investor-	
		relations/financial-results	
b. Materials provided in briefings to	Compliant		
analysts and media		https://main.pldt.com/investor-	
dirarysis arra riredia		relations/presentations	
		Please see Recommendation 11.1	
		above.	
c. Downloadable annual report	Compliant	https://main.pldt.com/investor-	
e. Downloadable annoantepon		relations/annual-and-sustainability-	
		reports	
		Annual Report link link link	
		Annual Report 17-A link link	
d. Notice of ASM and/or SSM	Compliant	NI-H FACAA B L B L	
,		Notice of ASM link link	
e. Minutes of ASM and/or SSM	Compliant	Minutes of ASM link link	
f. Company's Articles of	Compliant	Articles of Incorporation link link	
Incorporation and By-Laws		By-Laws link link	
incorporation and by-Laws		_,	
Additional Recommendation to Principle	11		
Company complies with SEC-	Compliant	Company website:	
. , .	2011161101111	https://main.pldt.com/	
prescribed website template.			

# Internal Control System and Risk Management Framework

**Principle 12:** To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and enterprise risk management framework.

De commune delle e 10.1	<u>'</u>		
Recommendation 12.1			
Company has an adequate and effective internal control system in the conduct of its business.	Compliant	Board Activities>"Financial reporting, internal control, internal audit and independent audit" link Internal Control System link Audit Committee Charter, Schedule of Purposes, Duties and Powers link link link Annual Report, pp. 41-42, 48-49, 66-69, 115122 link link link PLDT has adopted the Internal Control – Integrated Framework issued in 2013 by COSO.	
Company has an adequate and effective enterprise risk management framework in the conduct of its business.	Compliant	The ERM framework is based on the International Standard of ISO 31000. The ERM framework is reviewed annually.  Annual Report, pp. 66-69, 50-51, 74 link link link link link Enterprise Risk Management link ERM Framework link	
Supplement to Recommendation 12.1			
1. Company has a formal comprehensive enterprise-wide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances.	Compliant	Annual Report, pp. 53-69 link link link (Policies and Practices; Training and Education; Monitoring and Evaluation) Policies, Processes and Practices link Education and Communication link Monitoring and Evaluation link The compliance program is reviewed periodically, as necessary.	

Optional: Recommendation 12.1				
1. Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.	Compliant	The Company has an Information Technology Policy that includes an Information Security governance framework and processes pertaining to, among others, Business Continuity and Disaster Recovery, Network Security and Electronic Communications Security, to protect information assets against unauthorized access, disclosure, modification, misuse or destruction.  Annual Report, pp. 55-57 link		
Recommendation 12.2				
1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Compliant	CG Manual, Sec. 2.6.1(a) link Annual Report, p. 52 link  The mission of the Internal Audit organization is to provide independent, objective assurance and consulting services designed to add value and improve the operations of PLDT and its subsidiaries by offering new insights and considering future impact, and to help accomplish its objectives by bringing a systematic and disciplined, and risk-based approach to evaluate and improve the effectiveness or risk management, control, and governance processes.  The Internal Audit function in PLDT is fully in-house.		
Recommendation 12.3				
Company has a qualified Chief     Audit Executive (CAE) appointed by     the Board.	Compliant	PLDT's Chief Audit Executive is Mr. Luis S. Reñon who was appointed by the Board and confirmed at the Organizational Meeting of the Board in 2021.  2021 Organizational Meeting link link		

		1	Table 10	
			CG Manual, Sec. 2.6.2 link	
2.	CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	Compliant	Annual Report, pp. 78, 52 link link  CG Manual, Sec. 2.6.2 link  Annual Report 17-A, Item 13, p. 121- 122 link  Annual Report, p. 52 link  PLDT's CAE oversees and is responsible for the internal audit activities of the Company, including any portion thereof that may be outsourced to a third party service provider.	
3.	In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	N.A.	PLDT's Internal Audit function is fully inhouse.  CG Manual, Sec. 2.6.2 link Annual Report 17-A, Item 13, p. 121- 122 link Annual Report, p. 52 link	
Re	commendation 12.4			
1.	Company has a separate risk management function to identify, assess and monitor key risk exposures.	Compliant	CG Manual, Sec. 2.8.2 link Annual Report 17-A, Item 13, p. 122 link Annual Report, pp. 52-53 link	
Sui	oplement to Recommendation 12.4			
1.	Company seeks external technical support in risk management when such competence is not available internally.	Compliant	EY, ServiceNow, Enable Professional Services Pty Ltd.	
Re	commendation 12.5			
1.	In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate	Compliant	Ms. Anabelle Chua is the Chief Risk Management Officer of the Company. Assisting the Chief Risk Management Officer is the Group Risk Management Department Head, Ms. Leah B Jimenez.	

champion of Enterprise Risk Management (ERM).		The Risk Committee reviews Management's reports on the Company's major risk exposures and management's plans and actions to minimize, control or manage the impact of such risks.  Annual Report 17-A, Item 9, pp. 103- 104 link Annual Report, pp. 52-53, 68, 74 link link link CG Manual, Sec. 2.8.2 link	
CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	Compliant	Annual Report 17-A, Item 9, pp. 103- 104, 122 link link Annual Report, pp. 74, 78 link link CG Manual, Sec. 2.8.2 link	
Additional Recommendation to Principle	12		
Company's Chief Executive Officer and Chief Audit Executive attest in writing, at least annually, that a sound internal audit, control and compliance system is in place and working effectively.	Compliant	Annual Report 20-F, Exhibits – Certification, Item 15, p. 122 link link link link Annual Report, pp. 48-49, 52 link link The CEO and CFO annually attest in writing regarding effectiveness of disclosure controls and procedures, and internal controls over financial reporting based on the COSO criteria.  The Internal Audit organization reports to the Audit Committee on the PLDT Group's Sarbanes Oxley Act of 2002 (SOX 404) Compliance—Management's Overall Assessment and Conclusions regarding the effectiveness of internal control over financial reporting as of year end.  In accordance with the Audit Committee Charter and Internal Audit Charter, the Chief Audit Executive submits to the Audit Committee, on an annual basis, a statement of compliance with the International Standards of Internal Auditing, and a	

		confirmation statement about the independence of the Internal Audit	
		Organization.	
		There is no joint attestation being	
		issued by the Chief Executive Officer and Chief Audit Executive regarding	
		the effectiveness of the Company's	
		internal audit, control and compliance system.	
		ng a Synergic Relationship with St	
• • • • • • • • • • • • • • • • • • • •	II shareholder	rs fairly and equitably, and also re	ecognize, protect and facilitate the exercise of their
rights.			
Recommendation 13.1  1. Board ensures that basic	Compliant	CG Manual, Sec. 3.1.1 link	
shareholder rights are disclosed in	Compilani	Co Marioar, sec. c.r.r mik	
the Manual on Corporate			
Governance.			
Board ensures that basic	Compliant	Our Stakeholders>"Shareholders" link	
shareholder rights are disclosed on			
the company's website.			
Supplement to Recommendation 13.1			
1. Company's common share has one	Compliant	By-Laws, Art. III, Sec. 3 link	
vote for one share.			
2. Board ensures that all shareholders of the same class are treated	Compliant	Shares of Common Stock carry one vote per share.	
equally with respect to voting rights, subscription rights and transfer rights.		Shares of Voting Preferred Stock have voting rights at any meeting of the stockholders for the election of directors and for all other purposes, with one vote in respect of each share of Voting Preferred Stock.	
		Shares of Non-Voting Serial Preferred Stock have no voting rights except as otherwise provided by law. With respect to the corporate actions enumerated in Section 6 of the Revised Corporation Code, each share of Non-	

		T	T	
			Voting Serial Preferred Stock entitled to vote carries one vote.	
			Relevant information on the equal treatment of shareholders of the same class is disclosed in the reports below.	
			Articles of Incorporation, Arts. 7.A and 7.B link link link By-Laws, Art. III-Sec. 3 link CG Manual, Sec. 3.1.1 link Information Statement, pp. 9, 43-44 link link	
3.	Board has an effective, secure, and efficient voting system.	Compliant	Relevant information on the Company's voting system is disclosed in the reports below.	
			Information Statement, pp. 9, 43-44 link link CG Manual, Sec. 3.1.1 link Our Stakeholders>"Shareholders" link	
4.	Board has an effective shareholder voting mechanism such as supermajority or "majority of minority" requirements to protect minority shareholders against actions of controlling shareholders.	Compliant	The Company complies with the Revised Corporation Code which requires cumulative voting which enables minority shareholder representation on the Board, and supermajority or at least two thirds votes for fundamental corporate actions (see Sections 27, 36, 37, 38, 39, 41 and 42). No single stockholder or stockholders acting as a group own two thirds of the Company's outstanding voting shares; thus, the minority stockholders' votes would be indispensable to achieve the supermajority voting requirement.	
5.	Board allows shareholders to call a special shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting.	Compliant	By-Laws, Art. II, Sec. 2 link  In 2021, no special meeting of stockholders was called and convened.	

<ul><li>6. Board clearly articulates and enforces policies with respect to treatment of minority shareholders.</li><li>7. Company has a transparent and specific dividend policy.</li></ul>	Compliant	Our Stakeholders>"Minority Shareholders" link  Annual Report, pp. 63, 111, 307 link link link Investor Relations>"Dividend Info" link  Relevant information on dividends is disclosed in the Annual Report.	
		Annual Report, pp, 237-238 link	
Optional: Recommendation 13.1			
Company appoints an independent party to count and/or validate the votes at the Annual Shareholders' Meeting.	Compliant	SGV performed agreed upon procedures for the Company's registration, tabulation and reporting modules, encoding and processing of proxies, encoding and processing of online registration and online voting, and system reports generated by the Stockholder Management System in accordance with the Philippine Standards on Related Services 4400, Engagements and Agreed-Upon Procedures Regarding Financial Information issued by the Auditing Standards and Practices Council. Representatives from SGV were present at the Annual Meeting to check the accuracy and completeness of quorum and reports generated by the systems.	
Recommendation 13.2			
1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting.	Compliant	Notice of Annual Stockholders' Meeting: ASM Notice (Posted: May 9, 2021) (with the Definitive Information Statement) link link (30 days before the ASM on June 8, 2021)	

	ı	T = 1.5	
		There was no proposal for remuneration of directors or officers or	
		changes therein that was submitted	
		for stockholders' approval in the	
		Annual Meeting.	
Supplemental to Recommendation 13.2			
1. Company's Notice of Annual	Compliant	Notice, Agenda and Information	
Stockholders' Meeting contains the		Statement link link (with Proxy documents) link link link link	
following information:		(WITT TOXY GOCOTTICTITS) III'N III'N III'N III'N	
a. The profiles of directors (i.e., age,	Compliant	Notice, Agenda and Information	
academic qualifications, date of		Statement, pp. 14-21 link	
first appointment, experience,			
and directorships in other listed			
companies)			
b. Auditors seeking appointment/re-	Compliant	Notice, Agenda and Information	
appointment		Statement, p. 42 link	
аррыннын			
c. Proxy documents	Compliant	Notice, Agenda and Information	
C. Troxy docomerns		Statement (with Proxy documents)	
		pp. 45-46 link	
Optional: Recommendation 13.2	T		
1. Company provides rationale for the	Compliant	Notice, Agenda and Information Statement, p. 3 link	
agenda items for the annual		Sidiemem, p. 3 link	
stockholders meeting			
Recommendation 13.3			
Board encourages active	Compliant	Results of 2021 Annual Stockholders	
shareholder participation by		Meeting (Posted: June 8, 2021) link	
making the result of the votes taken		link https://cms.pldt.com/drupal/sites/default/	
during the most recent Annual or		files/irshareholdernews/results-of-2021-asm-	
Special Shareholders' Meeting		and-organizational-meeting-%28posted- june-8-2021%29.pdf#page=5	
publicly available the next working		Minutes of 2021 Annual Stockholders	
day.		Meeting (Posted: June 15, 2021)	
,		link link	
		https://cms.pldt.com/drupal/sites/default /files/irshareholdernews/minutes-nbsp-of-	
		/11/03/11311Q1011Q1011Q11111 W3/1111110103-1103P=01=	

			,
		2021-annual-stockholders-meeting- %28posted-june-15-2021%29.pdf	
		The documents above are posted at the Investor Relations webpage. <i>link</i>	
		Date of ASM: June 8, 2021	
2. Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.  Output  Description:	Compliant	Minutes of 2021 Annual Stockholders Meeting (Posted: June 15, 2021) link link Results of 2021 Annual Stockholders Meeting (Posted: June 8, 2021) link link Date of ASM: June 8, 2021 Voting on resolutions was by poll. Shareholders were given the opportunity to ask questions relating to each item of the Agenda. Responses and clarifications were provided by the Chairman and other members of management.  Minutes of 2021 Annual Stockholders Meeting, Annex E-Summary of Questions Raised by Stockholders and Responses link link	
Supplement to Recommendation 13.3			
1. Board ensures the attendance of the external auditor and other relevant individuals to answer shareholders questions during the ASM and SSM.	Compliant	SGV & Co., PLDT's external auditor, and other relevant individuals were present to answer shareholders' questions during PLDT's 2021 Annual Stockholders' Meeting held on June 8, 2021.  Minutes of 2021 Annual Stockholders Meeting, pp. 1, 2, 8, Annex E link link link	

Recommendation 13.4			
Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	Compliant	The Company complies with, abides and is guided by the policy set forth in Republic Act No. 9285, otherwise known as the "Alternative Dispute Resolution Act of 2004", in handling conflicts or differences between the Company and its stockholders as well as third parties in that:	
		1. The Company promotes party autonomy in the resolution of disputes or the freedom of the parties to make its own arrangements, together with the counter-party, to resolve their disputes.	
		2. The Company resorts to Alternative Dispute Resolution (ADR) as an important means to achieve speedy and impartial justice and declog court dockets.	
		3. The Company considers ADR as an efficient tool and an alternative procedure for the resolution of appropriate cases.	
		4. The Company considers and explores with the other party or parties involved mutually acceptable alternative means or procedures for resolving such dispute that are provided by law prior to resorting to court action, to the extent that such is feasible and will not prejudice the rights and interests of the Company.	
The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	Compliant	CG Manual, sec. 3.1.1(b) link  The Company adopted the guidelines on alternative dispute mechanism as described above.	

Recommendation 13.5			
Board establishes an Investor     Relations Office (IRO) to ensure     constant engagement with its     shareholders.	Compliant	IRO: Ms. Melissa V. Vergel de Dios 8816-8024 pldt_ir_center@pldt.com.ph  IRO's contact information: Analysts and Investors Contact link Annual Report, p. 321 link	
IRO is present at every shareholder's meeting.	Compliant	The IRO was present during the ASM.  Minutes of 2021 Annual Stockholders  Meeting, p. 1, footnote 3 link	
Supplemental Recommendations to Princ	_		
Board avoids anti-takeover measures or similar devices that may entrench ineffective management or the existing controlling shareholder group	Compliant	The Company's Articles of Incorporation and By-Laws do not contain any provision on anti-takeover measures. Neither the stockholders nor the Board approved or adopted an anti-takeover measure in 2021.  Articles of Incorporation link By-Laws link	
2. Company has at least thirty percent (30%) public float to increase liquidity in the market.	Compliant	Annual Report 17-A, p. 36 link Public Ownership Report Dec. 2021 link link Investor Relations>"Public Ownership Reports" link	
Optional: Principle 13			
Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting	Compliant	PLDT regularly meets with investors and fund managers via participation in investor conferences (refer to IR calendar available on the website), one-on-one meetings, and teleconferences/conference calls.  PLDT IR also replies to email queries, including those sent to the IR mailbox.  The contact information for Investor Relations for any follow-up questions or clarifications are indicated in the	

Company practices secure     electronic voting in absentia at the     Annual Shareholders' Meeting.	Compliant	PLDT website, the Annual Report, and in the quarterly presentation materials.  PLDT Investor Relations maintains a mailing list of investors and parties who have requested to be included in the said mailing list.  Regular updates (Press Releases, invitations to results conference calls, among others) are disseminated to the said mailing list.  CG Manual, Sec. 3.1.1, pp. 17-18 link Investor Relations link link link link Annual Report, p. 321 link  PLDT practices secure electronic voting or internet voting at general meetings of shareholders as disclosed in its website.  Our Stakeholders>Shareholders re electronic voting link  Information Statement, Notice and			
		Agenda (online voting) link link link Voting Instruction Form 2021 (with internet voting) link			
		Duties to Stakeholders			
<b>Principle 14:</b> The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders' rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.					
Recommendation 14.1					
Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.	Compliant	Our Stakeholders link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link link Annual Report, pp. 62-65, 16-27, 28-31, 32-36, 36-69 link link link link link Sustainability Report link			

Sustainability Report link
Annual Report 17-A-Sustainability
Report link link link link link

Recommendation 14.2			
Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	Compliant	CG Manual, Sec. 3.1 link Code of Business Conduct and Ethics, Sec. G link Our Stakeholders link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link Sustainability Report link	
Recommendation 14.3			
Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	Stockholders who have matters for discussion or concerns directly relating to the business of the Company may initially elevate such matters or concerns to: (a) the Corporate Secretary; (b) the Investor Relations Officer; (c) Management; or (d) the Board.  For queries on the company's financial and operating results:  Investor Relations pldt_ir_center@pldt.com.ph 8816-8024  For queries on dividends, stock certificates and related matters:  Shareholder Services pldtshareholderservices@pldt.com.ph 8843-1285  For corporate accounts concerns:  Enterprise Group pldtenterprise@pldt.com.ph 8840-5433  For small and medium enterprise concerns:  SME Group smenationinguiry@pldt.com.ph	

101888
10.100
For Home service-related concerns:
PLDT HOME CUSTOMER CARE Hotline:
171 (free for PLDT, Smart, Sun and
TNT subscribers)
Subscribers of other networks who wish
to contact PLDT Home:
(632) 88888-171
Facebook: PLDT Home, PLDT Cares
Twitter: @PLDT_Cares
Internet users can look for answers to
frequently asked questions about
PLDT Home products, billing and
aftersales concerns at:
www.pldthome.com/support
For inquiries on supplier qualification:
Supplier Management
ccespiritu@pldt.com.ph
msargonia@pldt.com.ph
tvmendoza@pldt.com.ph
adabella@pldt.com.ph
jctungcod@pldt.com.ph
pequinones@pldt.com.ph
CG Manual, Sec. 3.1.1(e) link
Annual Report, p, 303 link
PLDT>Contact us link link
The Company has an Expanded
Whistleblowing Policy that encourages
the disclosure by Company personnel
of any violation of corporate
governance rules or policies,
questionable accounting or auditing
matters, and offenses covered by the
Table of Penalties in the PLDT Human
Resources Manual. At the heart of this
policy is the ability and opportunity of
anyone in the Company, acting in
good faith, to freely communicate
and expect official action on such

		violations, including the option to file anonymous complaints. In addition, it establishes mechanisms and procedures designed to ensure confidentiality and fairness in the handling of a disclosure or complaint and to protect whistleblowers and witnesses from any retaliation.  Annual Report, pp. 54-55 link Expanded Whistpleblowing Policy link	
Supplement to December delien 14.2			
Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders is settled in a fair and expeditious manner.	Compliant	The Company complies with, abides and is guided by the policy set forth in Republic Act No. 9285, otherwise known as the "Alternative Dispute Resolution Act of 2004", in handling conflicts or differences between the Company and its stockholders as well as third parties in that:	
		1. The Company promotes party autonomy in the resolution of disputes or the freedom of the parties to make its own arrangements, together with the counter-party, to resolve their disputes.	
		2. The Company resorts to Alternative Dispute Resolution (ADR) as an important means to achieve speedy and impartial justice and declog court dockets.	
		3. The Company considers ADR as an efficient tool and an alternative procedure for the resolution of appropriate cases.	
		4. The Company considers and explores with the other party or parties involved mutually acceptable alternative means or procedures for resolving such dispute that are provided by law prior to resorting to court action, to the extent that such is	

		feasible and will not prejudice the rights and interests of the Company.  CG Manual, Sec. 3.1, 3.1.1(b) link link	
Additional Recommendations to Principle	14		
1. Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation.	Compliant	No such request for exemption was made by the Company.	
Company respects intellectual property rights.	Compliant	Relevant information on Company policies and procedures on intellectual property rights is provided in Company policies and reports, including:  Code of Business Conduct and Ethics-Standards of Business Conduct and Ethics-Compliance, Secs. A to C link Our Stakeholders>"Suppliers" link Annual Report, pp. 55-57 link General Practice on Stakeholder Engagement link	
Optional: Principle 14			
Company discloses its policies and practices that address customers' welfare	Compliant	Our Stakeholders>"Customers" link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link Annual Report, pp. 6,63-64, 19-27 link link link	
Company discloses its policies and practices that address supplier/ contractor selection procedures	Compliant	Our Stakeholders>"Suppliers" link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link link	

		Annual Report, pp. 54, 64 link link	
		and the Alberta An	
	1 1.		
The state of the s		·	a symbiotic environment, realize the company's goals
and participate in its corporate governar Recommendation 15.1	ice processes	o.	
Board establishes policies, programs	Compliant	Annual Report, pp. 32-35, 64 link link	
and procedures that encourage	o op.i.a.iii	PLDT Group CSR Statement link	
employees to actively participate in		General Practice on Stakeholder Engagement link link	
the realization of the company's		Our Stakeholders>"Employees" link	
goals and in its governance.			
Supplement to Recommendation 15.1			
1. Company has a reward/	Compliant	CG Manual, Sec. 2.4.3 link	
compensation policy that accounts		Executive Compensation Committee Charter, Schedule-Functions and	
for the performance of the		Duties, Item II link	
company beyond short-term		Annual Report, p. 64 link Disclosure on Transformation Incentive	
financial measures.		Plan link	
2. Company has policies and	Compliant	Information Statement, p. 41 link Our Stakeholders>"Employees" link	
Company has policies and practices on health, safety and	Compilani	- Health, safety and welfare link	
welfare of its employees.		PLDT Group CSR Statement link General Practice on Stakeholder	
Wellare of his employees.		Engagement link	
		Annual Report, pp. 32-35, 64 link link	
3. Company has policies and	Compliant	Our Stakeholders>Employees link	
practices on training and		- Training and Development link	
development of its employees.		PLDT Group CSR Statement <i>link</i> General Practice on Stakeholder	
, , ,		Engagement link	
		Annual Report, pp. 32-33, 64 link link Trainings in 2021 link	
		Education and Communication link	
Recommendation 15.2			
Board sets the tone and makes a	Compliant	Code of Business Conduct and Ethics,	
stand against corrupt practices by		Sec. A link link	
adopting an anti-corruption policy		CG Manual, Sec. 3.3 link Anti-corruption policy link link	
		Anti-corruption program link	

2.	and program in its Code of Conduct.  Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Compliant	Annual Report, pp. 54, 65 link link Sustainability Report link  The policies and program are posted on the Company's intranet and disseminated to employees via email. They are also discussed in employee orientation and other training programs.  Anti-corruption policy link link Anti-corruption program link Annual Report, pp. 54, 65 link link Sustainability Report link	
Su	pplement to Recommendation 15.2			
	Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes.	Compliant	Anti-corruption policy link link Anti-corruption program link Annual Report, pp. 54, 65 link link Sustainability Report link  There was no reported violation of the Company's anti-corruption policy in 2021.	
Re	commendation 15.3			
1.	Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	Compliant	The Expanded Whistleblowing Policy includes procedures which protect the employees from retaliation.  Expanded Whistleblowing Policy link link Annual Report, p. 54 link Sustainability Report link	
	Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	Compliant	Annual Report, pp. 54 link Expanded Whistleblowing Policy link link CG Manual, Sec. 3.3 link Audit Committee Charter, Schedule- Item 6.1 link Governance, Nomination and Sustainability Committee Charter,	

		Schedule-Item Governance	
		Functions, A.1.a, A.4 link link	
		Sustainability Report <i>link</i>	
3. Board supervises and ensures the enforcement of the whistleblowing framework.	Compliant	Functions, A.1.a, A.4 link link Sustainability Report link  The Audit Committee and the Governance, Nomination and Sustainability Committee: (a) receives quarterly reports from the Corporate Governance Office on the implementation of the Expanded Whistleblowing Policy, complaints received through the whistleblowing facilities and status of investigation and resolution of such complaints; and (b) gives guidance on the handling of such complaints.  CG Manual, Secs. 2.1.4(a), 3.3 link link Annual Report, pp. 41, 48-49, 54 link link link Governance, Nomination Sustainability Committee Charter,	
		Schedule-Item Governance Functions, A.4 link Audit Committee Charter, Schedule- Item 6.1 link Expanded Whistleblowing Policy link link	

**Principle 16:** The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.

### Recommendation 16.1

Recommendation 10.1		
Compliant	CG Manual, Sec. 3.5 link Our Stakeholders>"Communities and Environment" link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link link Annual Report, pp. 4-7, 8-11, 28-31, 41-	
	44, 62 link link link link link link link	
	Compliant	Our Stakeholders>"Communities and Environment" link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link link Annual Report, pp. 4-7, 8-11, 28-31, 41-

advancement of the society where it operates.			
Company ensures that its value chain is environmentally friendly or is consistent with promoting sustainable development	Compliant	CG Manual, Sec. 3.5 link Our Stakeholders>"Communities and Environment" link Annual Report, pp. 41, 44, 65 link link link Annual Report 17-A, p. 33 link - Sustainability Report link link link link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link Sustainability Report link	
Company exerts effort to interact positively with the communities in which it operates	Compliant	CG Manual, Sec. 3.5 link Our Stakeholders>"Communities and Environment" link PLDT Group CSR Statement link General Practice on Stakeholder Engagement link Annual Report, pp. 28-35, 62, 65 link link link Sustainability Report link	

Pursuant to the requirement of SEC Memorandum Circular No. 19, Series of 2016, and No. 15, Series of 2017, this Integrated Annual Corporate Governance Report is signed on behalf of the registrant by the undersigned, thereunto duly authorized, in the City of Makati this 12 M day of 1022.

Bv

MANUEL V. PANGILINAN Chairman of the Board

ARTEMIO V. PANGANIBAN

Independent Director

BERNADINE T.

Independent Director

ALFREDO S. PANLILIO
President and CEO

W WIII

Independent Directo

MARILYN A. VICTORIO, AQUINO

Chief Legal Counsel and Corporate Secretary

SUBSCRIBED AND SWORN to before me this 12th day of 2022, affiants exhibiting to me their Philippine Passports with details as follows:

Name	Passport No.	Date of Issue/ Expiry	Place of Issue
Manuel V. Pangilinan			
Alfredo S. Panlilio			
Artemio V. Panganiban			
Bernadine T. Siy			
Bernido H. Liu			
Marilyn A. Victorio-Aquino		72	

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Page No. 60 Book No. 111

Series of 2022

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